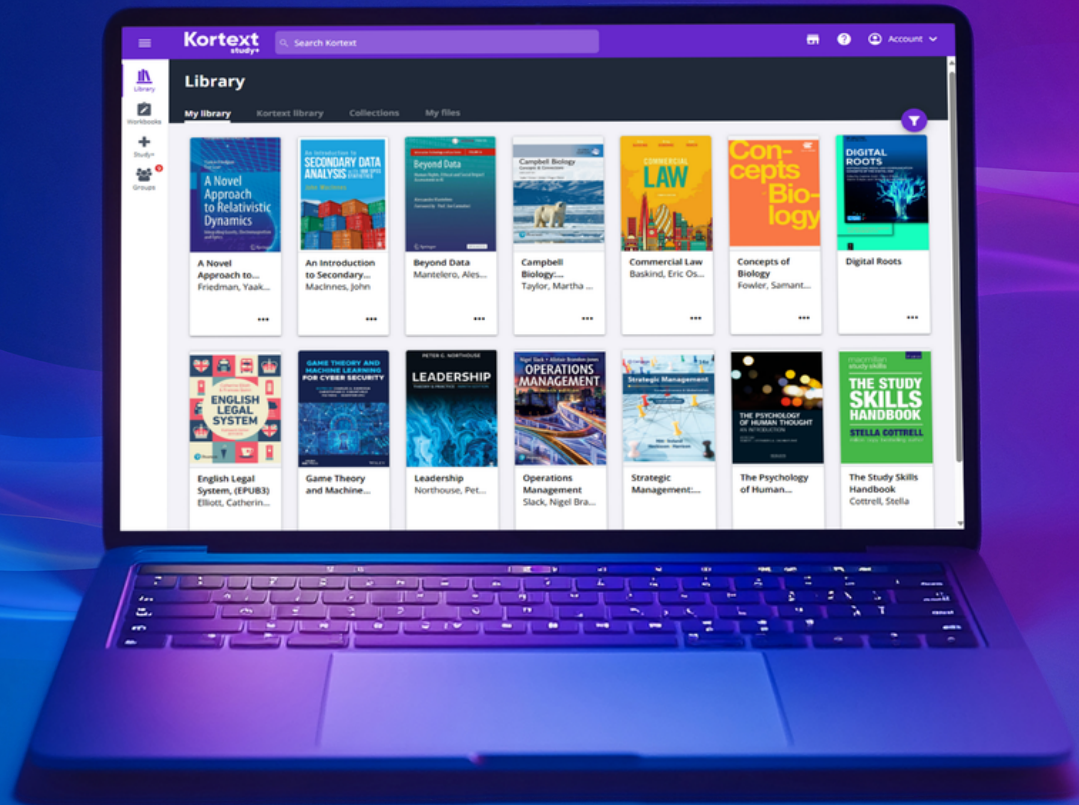




Kortext Est 2013

Customer welcome pack

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Welcome to Kortext

Thank you for choosing Kortext via your service partner.

Through the partnership between Kortext and your service partner, libraries can now acquire Kortext content via the Kortext acquire acquisition platform and/or via existing acquisition workflows made available via your service provider.

Kortext helps institutions improve access to learning resources and enhance the student learning experience through its digital content and study platform, which provides access to 2.5million+ eBooks available on library licence and perpetual access, open educational resources and digital materials from over 11,000+ publishers worldwide.

Students and end users benefit from a personalised and accessible reading environment with tools designed to support engagement, study and learning, while libraries gain access to flexible content models and streamlined digital workflows.

Together, Kortext and your service partner are committed to supporting libraries with efficient acquisition processes, broad content choice and a seamless user experience.

What Kortext offers

- 4 million+ eBooks and eTextbooks (2.5+ million available on library licence)
- Content from 11,000+ publishers
- Perpetual access and Demand Driven Acquisition (DDA) models
- Open Access (OA) and Open Educational Resources (OER)
- WCAG 2.2 AA compliant platform
- COUNTER-compliant usage reporting
- Flexible authentication options

Kortext features

The Kortext study platform provides students with an engaging and accessible digital learning experience, supported by a range of built-in study tools designed to improve learning outcomes and increase engagement with content.

Key features include:

- **Notes & highlights** – Create, organise & save notes directly inside your eBooks.
- **Flashcards** – Support active recall and revision through integrated flashcard creation.
- **Read aloud** – Text-to-speech functionality to support accessibility and different learning preferences.
- **Accessibility controls** – Adjustable font size, display settings, colours and reading preferences.
- **Reference export** – Export citations and references to tools including EndNote and RefWorks.
- **Search across content** – Search within individual titles or across an entire library collection.
- **Collaboration tools** – Share notes and work collaboratively with peers and instructors.
- **Video content** – Access educational and current affairs video content through the platform.
- **Cross-device synchronisation** – Notes, highlights and study materials automatically sync across devices.
- **Designed for accessibility and inclusion** – Kortext supports EPUB and PDF content and is independently audited against WCAG 2.2 AA standards.

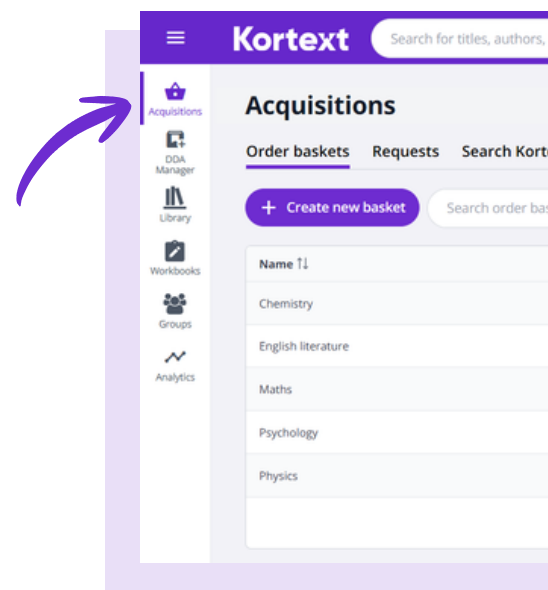
Purchasing Kortext content

Libraries can use Kortext acquire or search via their service partner's database to discover and purchase Kortext content.

Ordering workflow – Kortext acquire

1. Sign in to Kortext using the administrator login details you will have received during onboarding.
2. If you have not yet received these, please contact support@kortext.com or your service partner.
3. Once logged in, you'll see the Acquisitions portal.

The portal offers a quick and easy purchase order system. Our acquisitions engine makes searching, selecting and comparing material easy, and you can order content from 11,000+ publishers worldwide.



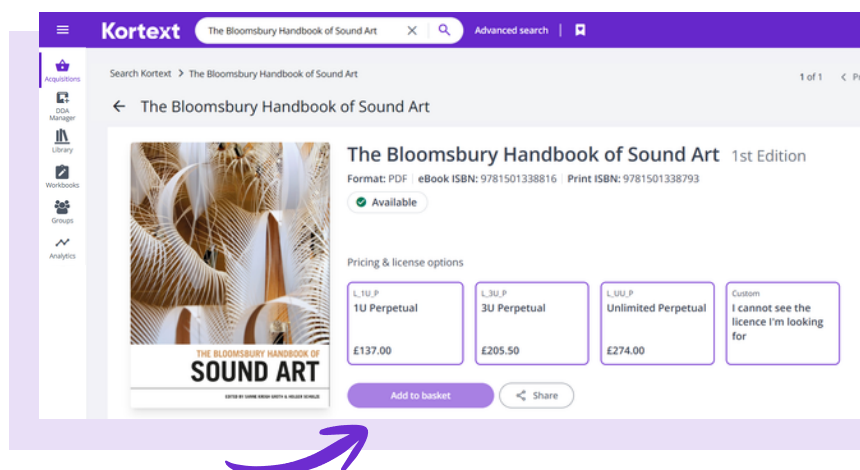
Features of Kortext acquire include:

- **Order baskets** – easily review, manage and order books.
- **Upfront pricing** – see pricing, discounts, and license types as you browse.
- **Manual searching** – search books by ISBN, book title or author.
- **Import reading lists** – save time by uploading your reading lists into your order basket.
- **Availability** – see instantly if a book is available.
- **Basket rollover and export** – duplicate baskets and export a list of titles to share with others.

Enter your ISBN or title details in the search bar to reveal access models and pricing available.

Checking availability

Once you have entered the title information into the search bar and clicked enter, you will see the access models and pricing available which also include the framework discount. Select the access model you wish to purchase and click 'Add to Basket'.



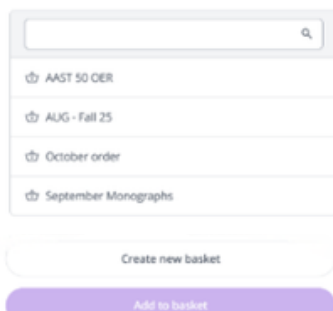
Kortext customer welcome pack

Baskets

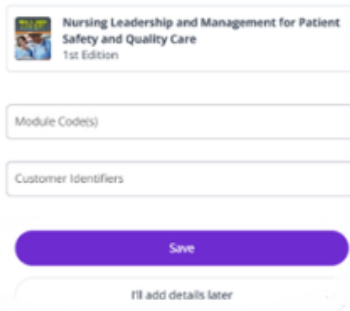
When you click 'Add to Basket', you can create a new basket or add to an existing basket.

Once you have added a title to a basket, you then have an optional choice to add additional information before clicking 'Save'.

Add to basket

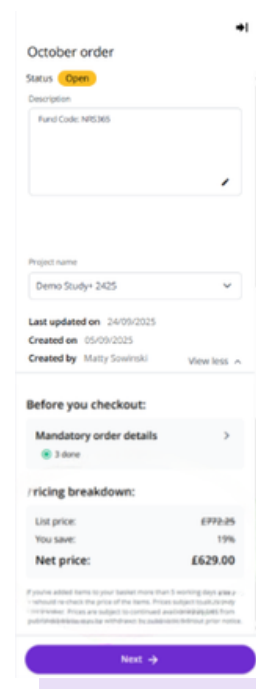


Edit item details



Checking out

1. Go to your 'Order Basket' list and select the basket you wish to checkout.
2. You are now in the 'check out' page where you can:
 - Amend required copies
 - Amend the access model
 - Add additional information.
3. Select the 'project name' and scroll down to see the total price in GBP (USD, EUR & AUD coming soon).
4. Select 'Next' to checkout.



Pricing breakdown:	
List price:	£779.25
You save:	19%
Net price:	£629.00

Available content & access models

Kortext supports:

- Monographs
- Textbooks
- Open Access (OA) and Open Educational Resources (OER)

Perpetual access licences

Where available, monograph titles can be purchased on:

- Single User (1U)
- Three User (3U)
- Unlimited User (UU)

Open Access (OA) and Open Educational Resources (OER)

Over 40,000 free-to-access OA/OER titles are available through the Kortext platform.

Tip: If an access model is not available you can click on the 'I cannot see the licence I'm looking for' option. We will reach out to the publisher and request your preferred model and update you directly.

Custom
I cannot see the licence
I'm looking for

Working via your service partner

If not opting for a self-service approach, you can request quotes and orders from your service partner. Please provide your service partner with a full title list including ISBNs and preferred licensing models.

What happens after checking out?

Upon checkout a quote will be requested and received by our team.

Quote is returned to the customer or to the service partner with access model availability and pricing in different currencies to GBP, if required.

If the customer or the service partner wants to proceed with order, the customer or the service partner needs to email Kortext and confirm which institution the order is for.

The order cannot be processed without the customer's name.

The order will be fulfilled. The customer will receive a notification directly or via the service provider depending on the set up. MARC records will be provided by SFTP/email or via the service partner depending on the set up.

Authentication & access

Kortext supports a range of authentication methods including:

- OpenAthens
- Shibboleth
- Azure AD
- Ezproxy IDP
- Ezproxy IP Authentication
- IP Authentication

Student & faculty experience

Once content has been purchased and activated, Kortext titles are available through the institution's existing discovery and access workflows. Titles can be discovered through the library catalogue and discovery services, while users can also access their content directly through the Kortext study platform.

Using the institution's configured authentication method, students and faculty can access content both on and off campus, providing a seamless and consistent user experience across devices.

Accessibility

The Kortext study platform offers a personalised and accessible reading environment, supported by a range of built-in study tools including notes and highlighting, workbooks, flashcards, reference export, read-aloud functionality and accessibility controls. These features help support teaching, learning and research while enabling users to engage more effectively with their digital content.

Accessibility is central to the Kortext platform and student experience.

Accessibility features

- WCAG 2.2 AA and European Accessibility Act 2025 compliant
- EPUB and PDF content support
- Read Aloud functionality
- Translation tools
- Adjustable display settings
- Notes and highlighting
- Personalised study tools

Accessibility Contacts

Rest of World accessibility@kortext.com An Accessibility Conformance Report (VPAT) or accessibility user guide is available on request.

Agreements & licensing

As part of this welcome pack, you will receive the appropriate licensing documentation required to enable access to Kortext content.

New Kortext customers

All new customers must sign the Customer Licence Agreement and complete the Library Onboarding Form. Both documents are available via your service partner.

Existing Kortext customers

If your institution already has a valid Customer Licence Agreement with Kortext, a new licence agreement is not required, and your existing Customer Licence Agreement will remain in force.

Reporting & analytics

Kortext provides reporting and analytics to support collection development and evidence-based purchasing decisions.

Available reports include:

- COUNTER 5.1
- Turnaway reports
- Title usage reports

Turnaway reports can be provided on request.

Support

Kortext offers a large range of guides and self help articles on the website. You can find these at <https://kortext.com/university-librarians/>

- For general enquiries about Kortext, please contact your service partner.
- For technical enquiries about Kortext, please contact support@kortext.com

Platform & access support

For assistance with:

- User access issues
- Authentication configuration
- Platform functionality
- Technical support
- Usage reports and analytics

Please contact Kortext Support support@kortext.com

Publisher & content enquiries

For questions relating to:

- Title availability
- Access model availability
- Licence upgrades

Please contact Kortext Support support@kortext.com

Support hours

The Kortext Support Team aims to respond to all enquiries as quickly as possible.

When submitting a support request, please include:

- Institution name
- Contact details
- ISBN or title (where applicable)
- Description of the issue
- Screenshots or supporting information (where relevant)

This will help us investigate and resolve your query as efficiently as possible.

Thank you!

Thank you for choosing Kortext.

We are delighted to be working with your institution as part of the partnership between Kortext and your service provider, helping libraries expand access to high-quality digital content while supporting efficient acquisition and discovery workflows.

Our teams are committed to providing a seamless experience for both library staff and end users, from onboarding and activation through to ongoing support and engagement.

We look forward to supporting your institution, helping your users discover and access the content they need, and working in partnership with you, your service provider and the wider library community to support teaching, learning and research.

Should you have any questions, please do not hesitate to contact either your service provider or the Kortext team.

The Kortext Team

Kortext



Innovating today for a smarter tomorrow

